BCP Council Overview and Scrutiny Board – Work Plan. Updated 17.12.24

Guidance notes:

- 2/3 items per committee meeting is the recommended maximum for effective scrutiny.
- The O&S Board will approach work through a lens of **RESIDENT IMPACT AND EXPERIENCE**
- Items requiring further scoping are identified and should be scoped using the Key Lines of Enquiry tool.

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information		
Meetir	Meeting Date: 6 January 2025					
1.	Transformation Programme – Completion Report	Scrutiny of a Cabinet report	PH - Transformation, Resources and Governance	Cabinet Report – See Cabinet Forward Plan		
	To consider the Cabinet report which summarises what the programme has achieved, what hasn't been achieved, and proposed next steps					
	To confirm the programme's closure by end March 2025 and the proposed direction of travel.					
2.	Transformation and the centralised handling of complaints To consider how the Council's centralised complaint process operate and transformation changes in this area.	Report to Committee	Director of Customer & Property PH – Customer, Communication and Culture / PH - Transformation, Resources and Governance	Report requested through Work Planning Workshops		
3.	Crime and Disorder Scrutiny of Community Safety Partnership	Annual Report	PH - Housing and Regulatory			

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information	
	The Overview and Scrutiny Board is the statutory body for crime and disorder scrutiny and will consider the annual report of the community safety partnership.		Director of Housing and Communities		
4.	Investment & Development Directorate - Regeneration Programme	Committee Report	Director of Regeneration and Economy	Report requested through Work Planning Workshops	
	To provide an update on the progress of the Council's regeneration programme.		Leader of the Council		
Meetir	Meeting Date: NEW DATE 3 February 2025				
1.	Budget Scrutiny Scrutiny of the 2025/26 budget proposals, consideration of the Cabinet report and any recommendations to be made to Cabinet.	Cabinet Budget report	Adam Richens, Chief Finance Officer Mike Cox, PH Finance		
2		Updates from Budget T&F groups if required	Adam Richens, Chief Finance Officer Mike Cox, PH Finance		
Meetir	Meeting Date: 25 February 2025				
1.	Council Budget Monitoring 2024/25 Quarter Three Scrutiny of the Quarter 3 budget monitoring report to Cabinet.	Scrutiny of Cabinet Report	Adam Richens, Chief Finance Officer Mike Cox, PH Finance		
2.	Arts and Culture Funding Item requested through work planning workshops	Committee Report	Portfolio Holder for Connected Communities and Portfolio Holder for	Item from Pro-Active Scrutiny List (including	

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information	
			Customer, Communication and Culture	funding for BSO and Lighthouse)	
3.	Item to be selected from Pro-Active Scrutiny topic list				
Items	Items with Dates to be allocated				
	Accounting for Social Value in decision making	Committee Report		Item requires further scoping - KLOE document	
	Working more collectively across BCP geographical areas / Locality Governance – Substantive item	Committee Report		This requires further scoping – KLOE document	
	Performance of the Council Data, and performance of directorates and staff (25)	Informal investigation report by O&S Board		This requires further scoping – KLOF document Will be suited to a working group.	
	Customer Relationship Management	Committee Report/Working Group			
	Blue Badge Service Update	Committee Report			
Worki	Working Groups				
	Public Consultations Framework Development		Director of Marketing, Communications and Policy	The Board established this working group at its meeting on 18 November	

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information
			PH – Customer, Communications and Culture	
	POTENTIAL WORKING GROUP - Performance of the Council	TBC	TBC	TBC
	POTENTIAL WORKING GROUP – BID related issues	TBC	TBC	TBC
	POTENTIAL WORKING GROUP – Customer Relationship Management	TBC	TBC	TBC
Item suggestions for Briefing Sessions				